

TAC004 – KHE SERIES COMPRESSOR LIFETIME AIREND WARRANTY TERMS AND CONDITONS

DATED: 23-06-2020

REV NO. 05

On all KHE and JN rotary screw compressors invoiced and delivered after 31st May 2015, KA offer a LIFETIME warranty on the SKY series rotary screw Airend. KA have faith in our product and as such that we feel we can confidently make this offer. There are of course conditions that apply to the warranty extension.

- a. This discretionary warranty applies to all KHE and JN series, Single stage and Two stage compressors (operating pressure up to 10 barg).
- b. The warranty only applies to machines located in Australia.
- c. Warranty does not replace our statutory warranty obligations or customers rights under Australian Consumer Laws. This warranty is an extension to the statutory warranty which applies to every compressor sold.
- d. Warranty will only apply where a thorough site assessment has been carried out prior to original installation to ensure that there are no identifiable adverse environmental conditions that will impact the life of the Airend. The installation site must be approved by an authorised KA representative prior to acceptance of extended warranty. If the compressor is moved for any reason or site conditions change during the operational life of the unit, KA must be informed in writing and a new site assessment conducted to enable the extended warranty to continue.
- e. Warranty will apply where there is clear evidence that the compressor has been continuously and regularly serviced by KA (or its authorised representative) using genuine “Kerry” spare parts and lubricants at the prescribed service intervals (and scope of work) nominated in the KA servicing manuals (issued with each compressor). Furthermore, any recommended remedial work must be carried out in order for the warranty to continue. i.e. including but not limited to cleaning, oil leak repairs, replacement seals, control valves, service kits etc. The Airend oil shaft seal and Drive Coupling are specifically excluded from this extended warranty as they are considered consumable replacement items.
- f. KA (or its authorised representative), will assess the condition of each rotary screw Airend at the time of servicing. This will include but not be limited to bearing analysis and oil sample condition reporting. The condition report will be submitted for review by KA National Service Manager. If it is deemed that the Airend is showing signs of wear likely to result in failure, then KA will, at its discretion, make available a replacement Airend (new or refurbished) for re-installation in the customers compressor unit.

- g. Warranty includes supply of replacement Airend element only. Labour to remove and refit the Airend, transport of Airend (to and from site), special lifting equipment, special tools and technician travel time are specifically excluded and are therefore, not covered by this warranty. Costs associated with hiring special equipment will be borne by the customer. Customer must provide free and clear access to the compressor to enable the work to be carried out unimpeded.
- h. Any onsite labour required to carry out works by KA (or its authorised representative) will only be undertaken by KA on the basis of a formal purchase order issued by the customer prior to work being carried out.
- i. The warranty specifically excludes service items, including but not limited, to air filters, oil filters, separator elements, purge line filters, lubricant etc which must be changed at the time of Airend replacement in order to maintain the integrity of the system and for the extended warranty to continue.
- j. Upon completion of works, the original Airend must be returned to KA (freight costs paid).
- k. KA will endeavour to keep an Airend for every model, at its Melbourne based warehouse. Every effort will be made to make this Airend available in a timely manner should a failure occur. In the event of a failure and on the basis that an Airend is not available, KA will take all reasonable steps to make available a suitable Airend as quickly as possible. KA will in no way be responsible for costs associated with providing standby compressed air, replacement compressed air or for any consequential costs incurred including lost production during the period during which an Airend element is being sourced and replaced.
- l. At its sole discretion, KA may elect to rebuild or repair the customers existing Airend to its original specifications.
- m. This warranty becomes void if it is shown that the failure has occurred due to negligence, misuse or abuse of the compressor by the customer. The customer has an obligation to carry out daily checks on the compressor as detailed in the operators and maintenance manual supplied with the compressor.
- n. If the compressor unit is resold by the original purchasing company the warranty is not transferable and therefore becomes void.
- o. KA retains the right to vary these terms and conditions from time to time as it determines appropriate.